

Message

From: Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=ERIC.BYRNE]
Sent: 1/18/2012 6:54:25 PM
To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]
Subject: RE: T1 Upgrade

Yes, thanks.

From: Hanchett, James (DPH)
Sent: Wednesday, January 18, 2012 1:54 PM
To: Byrne, Eric (DPH)
Subject: RE: T1 Upgrade
No, Do you want me to ask?

Jim

From: Byrne, Eric (DPH)
Sent: Wednesday, January 18, 2012 1:53 PM
To: Hanchett, James (DPH)
Subject: FW: T1 Upgrade

Jim, Did UMass give you any total?

From: Connolly, Grace (DPH)
Sent: Wednesday, January 18, 2012 12:59 PM
To: Byrne, Eric (DPH)
Subject: RE: T1 Upgrade
Hello,
Do you know the total? Thanks.

From: Byrne, Eric (DPH)
Sent: Wednesday, January 18, 2012 12:54 PM
To: Connolly, Grace (DPH)
Cc: Hanchett, James (DPH)
Subject: RE: T1 Upgrade

Hello Grace,

The T1 MPLS upgrade at the Amherst site was completed recently. UMass has some charges for work on their link from the demarc to our site.

Jim and I were not sure how to direct them. I checked with my boss (Mark Thibault) and he suggested I check with you.

Thanks,
-Eric

Eric Byrne
Systems Engineer
Information Technology Services
Massachusetts Department of Public Health
(413) 586-7525 x3130

From: Hanchett, James (DPH)
Sent: Wednesday, January 18, 2012 12:00 PM
To: Byrne, Eric (DPH)
Subject: RE: T1 Upgrade

Hi Eric,

I contacted Tom McGuire, he said I should try IT. Who should I contact?

Jim

From: Byrne, Eric (DPH)
Sent: Wednesday, January 18, 2012 11:38 AM
To: Hanchett, James (DPH)
Subject: RE: T1 Upgrade

Hi Jim,

Sorry, I don't have that info. I would check with Thomas McGuire at the lab.

-Eric

From: Hanchett, James (DPH)
Sent: Wednesday, January 18, 2012 11:34 AM
To: Byrne, Eric (DPH)
Subject: T1 Upgrade

Hi Eric,

UMass requested an updated Account Number for the work done to upgrade the T1 line. Do you know the Account Number?

Jim Hanchett
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637 North Pleasant Street
Amherst, MA 01003
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